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Dept: S.A. & O.R.S  
Date: 4/19/07  
Time: 1:35

GLOBAL CONNECTION INC. OF AMERICA  
Legal Department  
Post Office Box 48269  
Atlanta, Georgia 30362  
Telephone: 678.966.8444, Ext. 1140  
Facsimile: 770.458.6773  
Email: abriggs@globalconnectioninc.com

GLOBAL CONNECTION INC. OF AMERICA

2000-149-C

April 16, 2007

RECEIVED

APR 19 2007

PSC SC  
DOCKETING DEPT.

Mr. David Lacoste  
Public Service Commission of South Carolina  
Saluda Building  
101 Executive Center Drive  
Columbia, SC 29210

Subject: Global Connection of South Carolina, Inc.  
1st Quarter Service Quality Report  
Pursuant to R.103-614, 618, 619, 661 & 663

Dear Mr. Lacoste:

Enclosed with this letter is the original Monthly Service Quality Report for Global Connection of South Carolina, Inc. for the quarter ending **March 2007** as required by the Commission pursuant to Rule 103-614, 618, 619, 661 & 663.

If you should require additional information or if you should have any questions regarding the enclosed report, please feel free to contact me as indicated above.

Very truly yours,

*Angela Briggs*

Angela Briggs  
Paralegal

/acb  
Enclosure

A Communications Company

## SCPC CLEC - QUARTERLY SERVICE REPORT

### SOUTH CAROLINA OPERATIONS

1st Quarter Results

Jan, Feb, Mar 2007

COMPANY NAME Global Connections, Inc. of South Carolina

QUARTER/YEAR 1st Quarter / 2007

Month:	<u>January</u>	<u>February</u>	<u>March</u>
Number of customer Access Lines	<u>2,915</u>	<u>2,998</u>	<u>2,855</u>
Trouble Report / Access Line (%)	<u>98%</u>	<u>97%</u>	<u>98%</u>
Customer Out of Service Clearing Times (%)	<u>99%</u>	<u>97%</u>	<u>98%</u>
New Installs Completed within 5 Days (%)	<u>99%</u>	<u>98%</u>	<u>99%</u>
Commitment Fulfilled (%)	<u>100%</u>	<u>99%</u>	<u>100%</u>

Comments / Explanations \_\_\_\_\_

Person Making Report / Contact Information Issa Elkhoury - Technical Support Specialist

Phone # 770-457-7174 ext 1152